

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 19

Page 1 of 5

Name of the NPS Unit:	Denali National Park and Preserve			VTS Group:	Surface
Name of VTS:	Denali National Park Transportation System			NPS Region:	Alaska
Respondent's Name:	Mary Wysong			Annual Visitors:	365,000
Respondent's Title:	Chief- Division of Concessions				
Respondent's Phone:	(907) 683-9553	Fax:	(907) 683-9610	E-mail:	DENA Concessions

## Section 1: How is the VTS Service Provided?

1.1 In what year VTS service first provided?	1930	1.6a Contract Term (years):	20
1.2 Who currently manages the VTS service?	Concessioner	1.6b Contract Start Date:	10/1/81
1.3 Who currently operates VTS service?	Concessioner	1.6c Contract End Date:	10/1/01
1.5a Concessioner Name:	Aramark Sports & Entertainment		
1.5b Concessioner Address:	241 W. Ship Creek Ave. Anchorage, Alaska 99501		
1.5c Concessioner Telephone:	(907) 279-2653		

## Section 2: What Kind of VTS Service is Provided and what is the Frequency and Performance of the VTS?

2.1 What type of vehicles are used to operate the VTS Service?

2.2 Does the VTS service always operate along a fixed or consistent route or routes?

2.3 What are the names, round trip mileage, trips per day, % peak season trips in which vehicles are (1) filled to capacity, (2) beyond capacity and riders are left behind, and (3) operate on time (within 5 minutes of scheduled time)? (See Table B for service frequency per day of the week).

Route	Route Mileage	Peak Season Trips per Day	Off Peak Season Trips per Day	Percent Capacity Trips	Percent Refused Trips	Percent Ontime Trips
Camper Bus	0					
Eielson	132					
Primrose	34					
Stoney/Toklat	120					
Teklanika	60					
Toklat	106					

2.4 If not a fixed route, How is the path of the VTS route determined?

2.5 Times per season that VTS service failed to operate due to an equipment shortage?

2.6 Times per season that VTS service failed to operate due to an operator shortage?

## Section 3: What is the Purpose of the VTS Service?

3.1 Is the VTS the sole means of public access into the park or park unit?

3.2 Rate each of the following attributes as to their degree of relevance to the VTS Service:

Visitor Enhancement Rating:	High	Cost Effectiveness Rating:	High
Resource Protection Rating:	High	Sustainability Rating:	High

3.3 What is the primary purpose of VTS?

## Section 4: When Does the VTS Service Operate?

4.1 Is the service year around?	<input type="text" value="No"/>	Current Year Start Date:	5/15/96	Next Year Start Date:	5/13/97
		Current Year End Date:	9/12/96	Next Year End Date:	9/21/97
4.2 Peak Demand Start Date:	6/15/96	Low Demand Start Date:	5/1/96		
Peak Demand End Date:	8/15/96	Low Demand End Date:	5/15/96		

## Section 5: How Does the VTS Service Operate?

5.1 Does the VTS Operate on a fixed schedule?  If No, Describe How Trips are Determined:

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 19

Page 2 of 5

5.2 Is Schedule Adjusted Weekly?

Yes

5.4 Is Schedule Provided to Operators?

Yes

5.3 Is Schedule Adjusted Daily?

Yes

5.5 Is Schedule Available to Visitors?

Yes

## Section 6: What is the VTS Rolling Stock?

6.1 Who provides the vehicle/vessel equipment?

Contractor/Concessioner

6.2 Total Fleet Size:

76

6.3 Number of vehicles or vessels operated in service at a single time?

65

6.4 Do any vehicles employ alternative fuels?

No

Alternative Fuel Type:

Equipment Number	Maker of Vehicle or Vessel	Model	Registry (Vessels)	Year	Annual Mileage	Fuel	Owner	Condition (See Note)
1	Conv. Bus	Bluebird		1985		Deisel	Concession	4
2	Conv. Bus	Bluebird		1985		Deisel	Concession	4
3	Conv. Bus	Bluebird		1985		Deisel	Concession	4
4	Conv. Bus	Bluebird		1986		Deisel	Concession	4
5	Conv. Bus	Bluebird		1986		Deisel	Concession	4
6	Conv. Bus	Bluebird		1986		Deisel	Concession	4
7	Conv. Bus	Bluebird		1987		Deisel	Concession	4
8	Conv. Bus	Bluebird		1987		Deisel	Concession	4
9	Conv. Bus	Bluebird		1987		Deisel	Concession	4
10	Conv. Bus	Bluebird		1988		Deisel	Concession	3
11	Conv. Bus	Bluebird		1988		Deisel	Concession	3
12	Conv. Bus	Bluebird		1988		Deisel	Concession	3
13	Conv. Bus	Bluebird		1989		Deisel	Concession	3
14	Conv. Bus	Bluebird		1989		Deisel	Concession	3
15	Conv. Bus	Bluebird		1990		Deisel	Concession	3
16	Conv. Bus	Bluebird		1990		Deisel	Concession	3
17	Conv. Bus	Bluebird		1991		Deisel	Concession	3
18	Conv. Bus	Bluebird		1991		Deisel	Concession	3
19	Conv. Bus	Bluebird		1992		Deisel	Concession	3
20	Conv. Bus	Bluebird		1992		Deisel	Concession	3
21	Conv. Bus	Bluebird		1993		Deisel	Concession	3
22	Conv. Bus	Bluebird		1993		Deisel	Concession	3
23	Conv. Bus	Bluebird		1993		Deisel	Concession	3
24	Conv. Bus	Bluebird		1994		Deisel	Concession	3
25	Conv. Bus	Bluebird		1994		Deisel	Concession	3
26	Conv. Bus	Bluebird		1994		Deisel	Concession	3
27	Conv. Bus	Bluebird		1994		Deisel	Concession	3
28	Conv. Bus	Bluebird		1995		Deisel	Concession	2
29	Conv. Bus	Bluebird		1995		Deisel	Concession	2
30	Conv. Bus	Bluebird		1995		Deisel	Concession	2
31	Conv. Bus	Bluebird		1995		Deisel	Concession	2
32	Conv. Bus	Bluebird		1995		Deisel	Concession	2
33	Conv. Bus	Bluebird		1995		Deisel	Concession	2
34	Conv. Bus	Bluebird		1995		Deisel	Concession	2
35	Conv. Bus	Bluebird		1995		Deisel	Concession	2
36	Conv. Bus	Bluebird		1995		Deisel	Concession	2

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 19

Page 3 of 5

37	Conv. Bus	Bluebird		1995		Deisel	Concession	2
38	Conv. Bus	Bluebird		1995		Deisel	Concession	2
39	Conv. Bus	Bluebird		1995		Deisel	Concession	2
40	Conv. Bus	Bluebird		1995		Deisel	Concession	2
41	Conv. Bus	Bluebird		1995		Deisel	Concession	2
42	Conv. Bus	Bluebird		1995		Deisel	Concession	2
43	Conv. Bus	Bluebird		1995		Deisel	Concession	2
44	Conv. Bus	Bluebird		1995		Deisel	Concession	2
45	Conv. Bus	Bluebird		1995		Deisel	Concession	2
46	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
47	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
48	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
49	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
50	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
51	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
52	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
53	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
54	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
55	Conv. Bus / Wheelchair	Bluebird		1995		Deisel	Concession	2
56	Conv. Bus	Bluebird		1996		Deisel	Concession	2
57	Conv. Bus	Bluebird		1996		Deisel	Concession	2
58	Conv. Bus	Bluebird		1996		Deisel	Concession	2
59	Conv. Bus / Camper	I.H.		1992		Deisel	Concession	3
60	Conv. Bus / Camper	I.H.		1992		Deisel	Concession	3
61	Conv. Bus / Camper	I.H.		1992		Deisel	Concession	3
62	Conv. Bus / Camper	I.H.		1992		Deisel	Concession	3
63	Conv. Bus / Camper	I.H.		1992		Deisel	Concession	3
64	Conv. Bus	I.H.		1993		Deisel	Concession	3
65	Conv. Bus	I.H.		1993		Deisel	Concession	3
66	Conv. Bus	I.H.		1993		Deisel	Concession	3
67	Conv. Bus	I.H.		1993		Deisel	Concession	3
68	Conv. Bus	I.H.		1993		Deisel	Concession	3
69	Conv. Bus	I.H.		1993		Deisel	Concession	3
70	Conv. Bus / Wheelchair	I.H.		1993		Deisel	Concession	3
71	Conv. Bus / Wheelchair	I.H.		1993		Deisel	Concession	3
72	Conv. Bus / Wheelchair	I.H.		1993		Deisel	Concession	3
73	Conv. Bus	Bluebird		1997		Deisel	Concession	
74	Conv. Bus	Bluebird		1997		Deisel	Concession	
75	Conv. Bus	Bluebird		1997		Deisel	Concession	
76	Conv. Bus / Type 2	GMC				Deisel	Concession	4

Note: Condition = 1 (Excellent) to 5 (Very Poor)

## Section 7: What Facilities Does the VTS Use?

7.1 Is there an inventory of VTS facilities?

Yes

7.2 Who owns the VTS facilities?

NPS possesses a partial interest

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 19

Page 4 of 5

Facility Name	Year Built	Ownership	Maintenance	Condition (See Note)	
00	1982	Contractor/Concessioner	Concessioner	2	
Bus Barn Phase 2	1997	Contractor/Concessioner	Concessioner	1	
Bus Barn Phase 3	1997	Contractor/Concessioner	Concessioner	1	
Bus Dispatch Office	1996	Contractor/Concessioner	Concessioner	4	
Bus Fueling Station	1995	Contractor/Concessioner	Concessioner	2	
Bus Lunch Facility		Contractor/Concessioner	Concessioner	5	
Bus Parking Lots	1995	Contractor/Concessioner	Concessioner	2	

Note: Condition = 1 (Excellent) to 5 (Very Poor)

## Section 8: Who Uses the VTS Services?

8.1 Are passenger counts kept regularly? ☐ Yes ☐ If so, how often are the counts made? 

8.2 Please provide the average daily number of passenger boardings

Fiscal Year	Peak Season Daily Boardings	Off Peak Season Daily Boardings	Annual Boardings
FY 1996	1986		260166
FY 1995			
FY 1994			
FY 1993			
FY 1992			

## Section 10: How Much Is Charged for Using the VTS Service?

10.1 Is a Fare charged to use the VTS Service? ☐ Yes ☐10.2 Does Fare vary according to Season, day of week or time of year? ☐ No ☐10.3 Does Fare Vary between adults and children? ☐ Yes ☐

10.4 Please Provide Fares for the VTS System

	Peak Season				Off Season			
	Peak Day		Off Peak Day		Peak Day		Off Peak Day	
	Adults	Children	Adults	Children	Adults	Children	Adults	Children
Camper Bus	\$15.50	\$7.75						
Eielson	\$29.00	\$14.50						
Primrose	\$56.00	\$28.00						
Stoney/Toklat	\$38.50	\$19.25						
Teklanika	\$12.50	\$6.25						
Toklat	\$12.00	\$6.00	\$12.00	\$6.00	\$12.00	\$6.00	\$12.00	\$6.00

## Section 11: What are the Revenue and Operating Costs for the VTS Service?

11.2 Does NPS financially support the VTS in any way? ☐ Yes ☐11.3 Does NPS or Treasury receive payment from VTS Contractor/Concessioner? ☐ Yes ☐

11.3 Basis for Payments Received:

Flat Fee Percent of Gross Revenues: 11.3 Other Basis for Payments Received: 11.4 Does VTS receive funds from sources other than NPS? ☐ No ☐

Please provide Operating Revenue, Cost, Funding Sources:

## VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

VTS ID: 19

Page 5 of 5

Revenue/Cost	FY 1996	FY 1995	FY 1994	FY 1993	FY1992
Fare Revenue	\$8,145,317.00	\$7,304,533.00	\$5,661,252.00	\$4,650,295.00	\$4,194,604.00
Operating Cost	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Concessioner Fees	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
NPS Support for VTS	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Payments to NPS	\$8,480.00	\$8,480.00	\$8,480.00	\$8,480.00	\$8,480.00
Other Revenue Sources	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

## Section 12: What are the VTS Liability and Safety Programs?

Collision Coverage:	\$1,000,000.00	Collision Premium:	
Comprehensive Coverage:	\$1,000,000.00	Comprehensive Premium:	
Property Coverage:		Property Premium:	
Public Liability Coverage:	\$1,000,000.00	Public Liability Premium:	
Medical Coverage:	\$1,000,000.00	Medical Premium:	
Other Insurance:	Concessioner is self insured for physical damage	Other Premium:	
		Total Premium:	\$246,931.00

  

12.2 Who pays Insurance?	Concessioner	12.5 Who conducts substance abuse screening?	Random Drug Test
12.3 Who pays Operator Ins.?	No	12.6 Who conducts safety training program?	Concessioner
12.4 Who pays special license?	Concessioner	12.7 Who maintains substance abuse program?	Concessioner
12.4 Who screens operator history?	Concessioner	Who regulates VTS vessels and crews?	No
		12.8 Number of injury claims in past 5 yrs?	0

## Section 13: What are the VTS Maintenance Procedures?

13.1 Is there a written Maintenance Program?	Yes
13.2 Are there written Hazmat Program procedures?	Yes
13.3 Is there a written Maintenance Training Program?	Yes
13.4 Is there a written Safety Program for VTS maintainers?	Yes
13.5 Is AC Brake Certification required?	Yes
13.6 Are federal (e.g., OSHA) Records Maintained?	Yes
13.7 What is the number of Shopped Vehicles per day on a typical peak visitor season?	6
13.8 What is the number of preventable maintenance road calls made during FY 1996?	0

## Section 14: What Future Plans are there for VTS Service

Planned Mods: Add a round trip bus to Savage River.

Plan Reports: No